GUEST GUIDE

VILLA PERLA, PLAYACAR Lot 15, Chichen Itza Street Pakal, Playacar Quintana Roo, Mexico

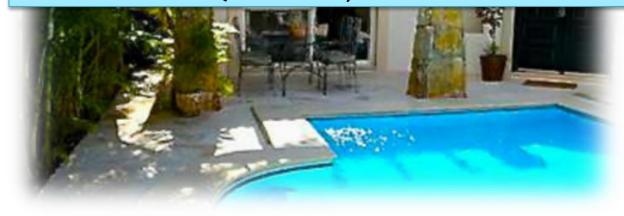


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For more info and interesting tips and articles about Playa Del Carmen, go to our website at www.online-homes.net, you can also visit http://everythingplayadelcarmen.com/playacar/

WIFI: Stockton Password: 9846894783

CONTACT INFORMATION DURING YOUR STAY

-Samson Waters Property Management Company-984-873-3913 or 984-136-2432 info@samsonwaters.com

HOW TO GET TO VILLA PERLA FROM CANCUN AIRPORT

By car, shuttle (transfer service) or bus (ADO):

The Cancun Airport is actually between Cancun and **Playa Del Carmen**, but is still about 50 minutes from Playacar. It is well connected by a modern highway.

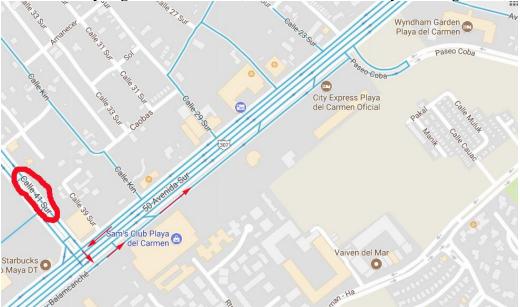
BY CAR

There are many rental car companies at the airport. The cheaper ones are just outside the airport and will pick you up when your flight arrives and take you to their office. We suggest www.carrental8.com because they offer low rates on the rental and give good prices on the mandatory insurance you need in Mexico.

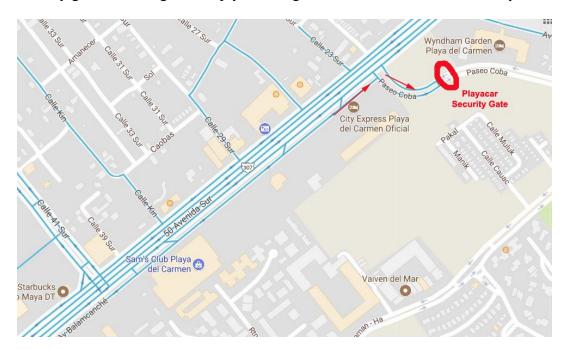


Driving to Villa Perla is quite easy as there is only one main highway running down the coast from Cancun airport. When you exit the airport or the car rental office, take Highway 307 south until you reach Playa Del Carmen (approx. 50 min.) Follow directions bellow:

Continue until you get to Calle 41 Sur, make a U-turn and stay in the right lane, heading North on the 307



Take a right where you see a sign Playacar. Drive into Playacar, street is called Paseo Coba, you will see the security gates. At the gates simply tell the guard, "Pakal" to indicate where you are heading.



After driving through the gates, take the first street on your right called Paseo Xaman - Ha.



On your left you will see the gates to the "Pakal" neighborhood, next to Plaza Pakal (there is a Latinos Restaurant and Lounge and a XOXO corner store). Make a U turn just passed the Plaza and make your way

into Pakal gated community.

Pakal Luxury B&B

Pakal Security Gate

Doña Aurelia

Villa Pakal 44 B&B

Ohiohen Itza

Chichen Itza

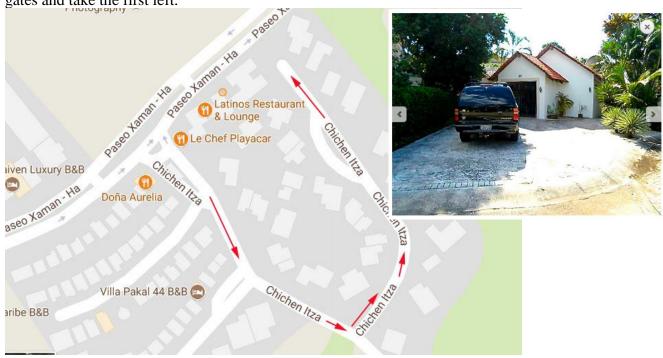
Chichen Itza

Chichen Itza

Chichen Itza

Chichen Itza

At the gate, you simply need to say to the attendant that you are staying at **15** Chichen Itza. Drive through the gates and take the first left.



Make your way to the end where you will arrive at a cul-de-sac. There, on your left is lot #15, you will see the house name on the home "Villa Perla". Congratulations! Park your car in the driveway, now make yourself at home and relax.

TRANSPORTATION TO VILLA PERLA BY TRANSFER SERVICE (SMALL SHUTTLE BUS)

Private transfer service (shuttle bus) can be reserved for couples or larger groups. It is a great option as it is quicker than the ADO bus (public bus). The prices are comparable with the public bus and you can get there faster. Here are some of the options:

• If you have 1-3 people you can get a private transfer direct to your hotel for \$60 USD. That is just \$20 USD per person and almost as cheap as the bus plus it takes you directly to Villa Perla without having to take a taxi from the bus station.

Tip: Booking round trips saves you \$10 TO 20\$

If you have 4-8 people then this airport transfer option is just \$70 one way or \$120 round

Cancun Airport Transfers to Playa Del Carmen

- 1-3 people it is \$60 USD one way or \$110 USD round trip.
- 4-7 people it is \$70 USD one way or \$120USD round trip.
- 8-10 people it is \$85USD one way or \$135 USD round trip.

For reservations: https://www.cancunairporttransportations.com/affiliates/reserve?idaff=1012

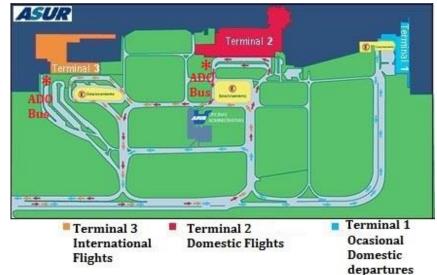
BY PUBLIC BUS - ADO

The ADO bus is an inexpensive and relatively easy option. This works best if you are traveling solo or as couple and that you don't mind walking from the bus station to Villa Perla. ADO (pronounced in Spanish AHH-DAY-OH) is a bus company servicing the airport to Cancun or Playa Del Carmen.

For schedules, here is <u>ADO's</u> website: http://ado.com.mx/ado/index.jsp Buses heading to the airport are usually on schedule. Otherwise, you can expect some delays if traveling from the airport to your destination.

People working at the bus station usually speak some English. Look for platforms 1 & 2. The current price is 178 Pesos for one way. You should only book one way since you might not know when you want to return. They do

accept USD but nothing over a \$20 bill. Change will be handed to you in Pesos. They will give you a ticket and you should retain it for your entire journey in case they need to see it. The seating is open even if your ticket has a seat number. Platform 1 is for Cancun buses and Platform 2 is for Playa Del Carmen. Usually the destination is posted at the front of the bus on a digital sign. Before embarking the bus, you will be asked to store your suitcases under the bus. No luggage tags are handed and no security measures are in place. The bus will only be going to Terminal 2 and maybe stopping for a minute in Puerto Morelos before arriving in Playa Del Carmen



This trip, in a comfortable air-conditioned bus, takes about 60 minutes. It will take you to the ADO bus station located on 5th Avenue and Juarez Avenue. This is the **ONLY** stop in Playa Del Carmen. Walking from the bus station to Villa Perla takes 20 minutes, a cab can take you there in approx. 8 minutes

If your flight lands at Terminal 2, (see map above) which can happen when the airport is full, here are directions. Exit the terminal and walk to your right. You will have to walk the length of the building and then come to a security gate where the busses are parked. Inform the attendant that you are boarding an ADO bus. If you arrive via a domestic airline in Terminal 2 you will exit in the middle of the building and just walk to the right, it is just a little closer than arriving internationally.

Terminal 1 is for domestic flights and the ADO bus stop is located just in front of the building.

HEADING BACK TO CANCUN AIRPORT BY BUS FOR DEPARTURE

You can buy a bus ticket from any of the two ADO stations in Playa Del Carmen. The busses leave from 5th Ave and Juarez station first and then stop by the 20th Street bus station. Busses will stop at all terminals at the airport, starting with Terminal 1. Most people on the bus will exit at Terminal 3 for international flights.

If you get off at the wrong terminal, you can walk from Terminal 2 over to Terminal 3 in about 10 minutes. If you need to rush to Terminal 3, you can get off at Terminal 2 and take a taxi to Terminal 3. It might take about 3 minutes and save you 8-10 minutes as sometimes, there is a lot of people getting off at terminal 2, handling luggage from under the bus.

Tip: Cancun Airport is very strict about check-ins and you will need to make sure you respect the delays stipulated on your flight ticket.

Most important: Make sure you have the tourist visa card that was handed to you upon arrival by immigration. You will need to turn it in when you depart. If you do not have it you will need to get another one and there can be extra fees.

Tip: Check-in online for your flight if you can. This will save you time if you are running late. Security usually never takes more then 10 minutes to get through.

HOUSEKEEPING AT VILLA PERLA

Water: The water system in Mexico is different than the one you have at home as partially purified water is supplied to households. This quality of water is appropriate for cleaning, bathing, and flushing the toilet. Most tourists are from countries where fully purified water is used for everything which might appear as a waist as a very small quantity is destined for consumption.

In the Riviera Maya and in Playacar, you should have no issues using water to brush your teeth. Villa Perla also has a water softener to extract some of the minerals in the water system to prevent deposits and blockage in household appliances and plumbing.

You can also use tap water to cook pasta and rice. For food preparation, most people simply rinse off fruits and vegetables with tap water. The one thing that you should be extra careful about is lettuce as it holds a lot of water in after you wash it. Simply pat it dry or use bottled water to wash it.

NOTE: Microdyn is a product available in most grocery stores and is used as a water sanitizer when you need to wash food. If you are going to be doing a lot cooking, you might want to try this product at first while your body adjust to the bacteria in the water.

Bottled water is very cheap in Mexico, therefore, do not hesitate in using the ones supplied at Villa Perla. If you need more water to be delivered, please call our property manager.

Kitchen: Please feel free to cook your own meals using available appliances in the kitchen and the bbq. Please phone our property manager for assistance. Dish washing supplies are under the sink.

Maid service: Villa Perla has been cleaned thoroughly before your arrival, and can be cleaned again during your stay upon request. Clean linens are provided. Please contact, our property manager if you require more housekeeping services.

Laundry: There is a clothes washer and a dryer available in the small inner court off the kitchen (between the house and garage). If you need help with laundry facilities, please get in touch with our property manager.

Garbage pick-up: Please dispose of your garbage bags in the garbage bins located in the garage and take out these bins out to the curb by the street, next to the driveway before 9 am every day except on Sunday. **Please don't** leave any garbage outside as it will attract unwanted guests such as insects and animals (raccoons, skunks, etc.)

Pool maintenance: our pool attendant-gardiner David, comes every morning, to take care of the pool and garden (30 min. to 1 hr). Please contact our property manager for any issue regarding the pool.

FOOD

Grocery stores

You can buy your food, beverages (including alcoholic beverages) at the corner store (XOXO) located a 5-min. walk away, down the street from Villa Perla, next to the Pakal security entrance in the Pakal Plaza. For bigger grocery stores, here's a short list of where most people shop:

1) Walmart 2) Mega 3) Chedraui 4) Soriana 5) Aki.

In Playa Del Carmen downtown area, Walmart and Mega are in the best locations to walk to. Walmart is on 30th Avenue and 8th St and Mega is on 30th Avenue and Constituyentes Avenue. You can walk to Walmart as it is approx. 25 min. (or 7 min. by bike) from Villa Perla. Chedraui has one location on the south end of town just south of Avenida Juarez and next to the 307 highway (closest to Villa Perla) and another location in Plaza Las Americas (accessible by car or public transportation). Soriana is in Centro Maya shopping center at the south end of town. You need a car (8 min.) or to take a bus to get to this location. Aki is on 30th Avenue

Tip: Tipping in Playa is between 10% and 20%. The lower end is only for basic restaurants and the usual is 15%. Only 20% for exceptional service. Make sure you examine you bill that "*Propina*" (Tip) is not already added on. Restaurants are not supposed to do this but they just might try.

between Walmart and Mega grocery stores and is between 12th and 14 Bis St.

Bread\Pastries:

Again, we recommend a short walk (5 min.) to the Pakal Plaza at the entrance of our neighborhood for fresh bread and pastries **from L'Atelier –** a true French bakery!

Restaurants: If you look for restaurants on TripAdvisor, you will find over a 1000 of them. Here are the best ones located closer to Playacar.

Perche No Restaurante Pizzeria
Mza 30 Av Balamkanche Lt 02 Plaza Zaman-Ha 1.0 km from Plaza Playacar
La Vaqueria
Paseo Xaman-Ha, Mza 19 Lote 1 Local 1 Playa Del Carmen 0.6 km from Plaza Playacar
La Casa del Agua
5ta Avenida esquina Calle 2 2.3 km from Plaza Playacar
<u>La Mission</u>
10 Ave Entre Juarez Ave Y Calle 2 North 2.2 km from Plaza Playacar
Dona Aurelia sabors Mexicanos
Mza 16 Paseo Xaman Ha Lt 16 Loc. 7 Plaza Maya Pakal Playa Car phase 2 1.1 km from Plaza Playacar

TRANSPORTATION - Cancun International Airport

Below are all your Cancun International Airport transportation options. When you arrive in Cancun you can take the <u>public ADO bus</u> to Puerto Morelos (along the highway) and Playa Del Carmen. There are also private transfers (shuttle busses) that will take you directly to Villa Perla.

If you want to reserve a private transfer, there are regular van and luxury options below. The company we recommend offers good prices and very reliable services.

General notes about private transfers:

- All prices for the Cancun Airport transfers include taxes and fees.
- The price is for the entire van and not per person.
- The transfer company is insured.
- A bilingual driver will meet you at the Cancun Airport.
- This is a very reliable transfer service with the best prices for our readers.

Private transfer from Cancun International Airport

If you are travelling in a group, a private shuttle service from Cancun Airport might be your best deal: there is no waiting for a shuttle to fill up and no negotiating with a taxi driver. A bilingual driver will be expecting you when you land and will only take members of your group.



Car rental

If you want to have a car for your entire vacation, then you might choose to rent from the airport location. Check before you rent if your agency is in the airport or just outside the airport. Some of the cheaper rental companies are

located off the airport property and will provide shuttle services to their locations.

If you rent from the airport, <u>you might want to check out this car rental</u> <u>website</u> because they offer affordable car rental prices and also list the insurance price upfront. The insurance, which is mandatory in Mexico (liability) is very reasonably priced on this site.

Availability of rental cars in different destinations If you are renting for just a few days while on vacation then you will most likely be renting from your destination. Playa Del Carmen has many places to rent from. Cozumel has many small agencies to rent from to cruise

Tip: Confirm with the agency how much they charge for liability insurance as well as other insurance. Not all car rental websites advertise prices for the insurance so that deal could increase by \$20-\$30 USD. That is why we like this car rental website because they tell you the insurance rate.

around the island since most people take the ferry over although most people just rent for a day.

Should you rent from a local car rental company or big company? There are local name brands and franchises of recognizable international brands to choose from. Local car rental companies tend to be cheaper but often have older cars and more issues with both cars and paperwork.. If you deal with a smaller car rental agency and something goes wrong you may have to wait longer to get a replacement especially if they have limited locations and supply of available cars.

Book a rental car online It is best to rent online. Prices are often cheaper. Remember when booking that Mexico has more manual cars and you have the option when booking. Most car rentals will offer unlimited mileage.

Picking up your rental car-important information Even if you fill out your information online, it tends to take 15-20 minutes to complete the paperwork once you get to the office This is typical of most places in Mexico and the automated systems or express service is unheard of here so be patient.

Insurance: Know how you will deal with the insurance before you get to the counter. Liability insurance is required in Mexico. If you know you have coverage with your credit card you should print it out as proof of coverage. If you are in an accident in Mexico when there is considerable damage and especially when someone is injured, the police can detain you until there is proof you can pay for damages. Some prefer local insurance (Mexican coverage) as they offer a faster response time.

Car pick-up. You should take pictures of the car for dents and scratches before checking out as it lessens the risk of being charged for something you did not do. Check the gas level and the tank for the cap. After walking around the car with the attendant, make sure all the imperfections are noted, check the trunk for the jack and spare tire. Make sure the spare is properly inflated. **MAKE SURE THE CAR HAS TWO LICENSE PLATES!!!** When illegally parked, police take one of the plates off the car. Verify paperwork as well. Make sure the license plates numbers are correct.

Before leaving make sure you have a phone number where to call if you need assistance. If the police stops you, at least you can call them for assistance if there is a problem with your paperwork or car.

Returning the rental car Make sure you return on time and with the proper amount of gas. Agencies tend to be strict about this and will charge you overtime for being late. After the paperwork is done you will check back into the office and get a final receipt. Make sure you get the copy of your credit card receipt used for your "hold'.

Parking tips: If you are renting a car you might also like to read the following article: Parking guide to Playa Del Carmen so you know where you can park on the street or where garages or parking lots are.

In addition you can learn more about the Road rules in the Mexican Riviera, and get tips for driving by clicking the link

Taxis in Playa Del Carmen

Playa Del Carmen taxis are clean and **numerous**... except when it rains (like everywhere in the world). Most taxis are smaller cars that fit 3-4 people.

Tipping taxi drivers is not usual but you can certainly round up the cost, adding 5 pesos or so. Of course, if a driver helps you with your bags or goes out of his way to give you an extra service, it is polite to tip about 10-20 pesos.

How to get a taxi in Playa Del

Carmen You can hail a taxi from the street or at a stand.. Prices are listed on the rate chart as shown here. You will pay more for a taxi at a stand in Playa Del Carmen than for one hailed off the street.

Where are taxi stands?

Here are some popular places taxi stands can be found in Playa Del Carmen. These are most convenient for tourist in the downtown area

- Next to the ADO bus station on 5th Avenue and Avenue Juarez.
- 5th Avenue and 10th Street next to the Starbucks.
- 10th Avenue and 12th Street where many people end after going out clubbing.
- 5th Avenue and Constituyentes Avenue.
- 5th Avenue and 38th Street.

Cost for Playa Del Carmen taxis? Having a knowledge of prices or even a chart with you will save you from being over charged. Check out our article here to get more info. If you are not sure of the cost for your trip, you should ask before you get in.

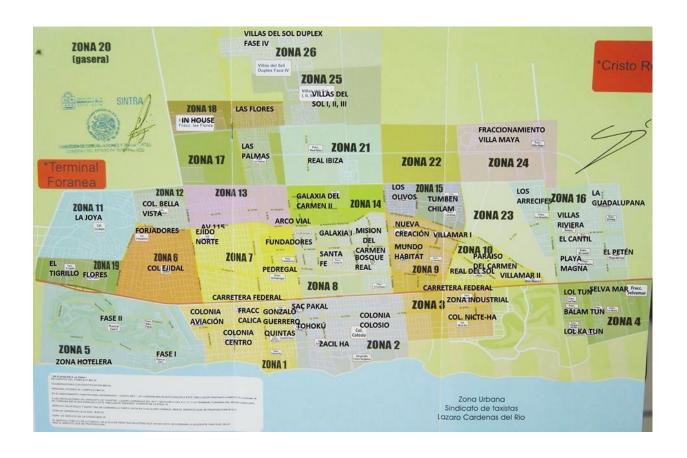
Here is the official price list from a taxi stand in Playa Del Carmen for hotels outside of Playa Del Carmen



Since there are no meters on taxis, it is based on what zones you go to and from. Most of the center of Playa Del Carmen is considered Zone 1. So, for example if you are in the center in zone 1 and want to go to zone 4 in Lol Tun, look at the chart with Zone 1 and go down to see what the price is for Zone 4. You will see it is 70 pesos one way.

All taxis are supposed to have this chart available but often it is not. So, if you plan to take taxis a lot you can save this information and have it with you so you know the correct price.

Tip: Paying in Pesos will get you the official prices. If you want to pay in dollars, ask first and remember that it is up to the driver to determine what exchange rate he accepts. Paying in USD usually equals to a greater cost for your ride.



ZONA 1		ZONA 2		ZONA 3		ZONA 4	
ZONA 1	\$25	ZONA 1	\$30	ZONA 1	\$35	ZONA 1	\$70
ZONA 2	\$30	ZONA 2	\$25	ZONA 2	\$30	ZONA 2	\$55
ZONA 3	\$35	ZONA 3	\$30	ZONA 3	\$25	ZONA 3	\$50
ZONA 4	\$70	ZONA 4	\$55	ZONA 4	\$50	ZONA 4	\$25
ZONA 5	\$90	ZONA 5	\$55	ZONA 5	\$70	ZONA 5	\$95
ZONA 6	\$35	ZONA 6	\$40	ZONA 6	\$45	ZONA 6	\$70
ZONA 7	\$30	ZONA 7	\$30	ZONA 7	\$40	ZONA 7	\$65
ZONA 8	\$35	ZONA 8	\$30	ZONA 8	\$35	ZONA 8	\$55
ZONA 9	\$40	ZONA 9	\$30	ZONA 9	\$30	ZONA 9	\$50
ZONA 10	\$55	ZONA 10	\$35	ZONA 10	\$30	ZONA 10	\$45
ZONA 11	\$50	ZONA 11	\$50	ZONA 11	\$55	ZONA 11	\$80
ZONA 12	\$40	ZONA 12	\$45	ZONA 12	\$50	ZONA 12	\$75
ZONA 13	\$35	ZONA 13	\$35	ZONA 13	\$45	ZONA 13	\$70
ZONA 14	\$40	ZONA 14	\$35	ZONA 14	\$40	ZONA 14	\$65
ZONA 15	\$45	ZONA 15	\$35	ZONA 15	\$35	ZONA 15	\$60
ZONA 16	\$70	ZONA 16	\$55	ZONA 16	\$50	ZONA 16	\$40
ZONA 17	\$40	ZONA 17	\$45	ZONA 17	\$50	ZONA 17	\$75
ZONA 18	\$45	ZONA 18	\$50	ZONA 18	\$60	ZONA 18	\$80
ZONA 19	\$50	ZONA 19	\$55	ZONA 19	\$60	ZONA 19	\$85
ZONA 20	\$150	ZONA 20	\$170	ZONA 20	\$180	ZONA 20	\$200
ZONA 21	\$45	ZONA 21	\$40	ZONA 21	\$45	ZONA 21	\$70
ZONA 22	\$50	ZONA 22	\$40	ZONA 22	\$40	ZONA 22	\$65
ZONA 23	\$60	ZONA 23	\$40	ZONA 23	\$40	ZONA 23	\$45
ZONA 24	\$70	ZONA 24	\$55	ZONA 24	\$50	ZONA 24	\$50
ZONA 25	\$50	ZONA 25	\$45	ZONA 25	\$50	ZONA 25	\$75
ZONA 26	\$55	ZONA 26	\$50	ZONA 26	\$55	ZONA 26	\$80

Tip: If your Spanish is poor, travel with the address of your departure and destination points to show the taxi driver.

ZONA 5		ZONA 6		ZONA 7		ZONA 8	
ZONA 1	\$90	ZONA 1	\$35	ZONA 1	\$30	ZONA 1	\$35
ZONA 2	\$55	ZONA 2	\$40	ZONA 2	\$30	ZONA 2	\$30
ZONA 3	\$70	ZONA 3	\$45	ZONA 3	\$40	ZONA 3	\$35
ZONA 4	\$95	ZONA 4	\$70	ZONA 4	\$65	ZONA 4	\$55
ZONA 5	-	ZONA 5	\$55	ZONA 5	\$60	ZONA 5	\$65
ZONA 6	\$55	ZONA 6	\$25	ZONA 6	\$30	ZONA 6	\$35
ZONA 7	\$60	ZONA 7	\$30	ZONA 7	\$25	ZONA 7	\$30
ZONA 8	\$65	ZONA 8	\$35	ZONA 8	\$30	ZONA 8	\$25
ZONA 9	\$70	ZONA 9	\$45	ZONA 9	\$35	ZONA 9	\$30
ZONA 10	\$75	ZONA 10	\$50	ZONA 10	\$45	ZONA 10	\$35
ZONA 11	\$60	ZONA 11	\$30	ZONA 11	\$40	ZONA 11	\$50
ZONA 12	\$60	ZONA 12	\$30	ZONA 12	\$30	ZONA 12	\$40
ZONA 13	\$65	ZQNA 13	\$30	ZONA 13	\$30	ZONA 13	\$35
ZONA 14	\$70	ZONA 14	\$35	ZONA 14	\$30	ZONA 14	\$30
ZONA 15	\$75	ZONA 15	\$45	ZONA 15	\$35	ZONA 15	\$35
ZONA 16	\$95	ZONA 16	\$70	ZONA 16	\$65	ZONA 16	\$55
ZONA 17	\$70	ZONA 17	\$35	ZONA 17	\$35	ZONA 17	\$40
ZONA 18	\$80	ZONA 18	\$45	ZONA 18	\$35	ZONA 18	\$45
ZONA 19	570	ZONA 19	\$30	ZONA 19	\$40	ZONA 19	\$55
ZONA 20	\$200	ZONA 20	\$110	ZONA 20	\$115	ZONA 20	\$140
ZONA 21	\$75	ZONA 21	\$40	ZONA 21	\$35	ZONA 21	\$35
ZONA 22	\$80	ZONA 22	\$50	ZONA 22	\$45	ZONA 22	\$40
ZONA 23	\$80	ZONA 23	\$55	ZONA 23	\$50	ZONA 23	\$40
ZONA 24	\$95	ZONA 24	\$70	ZONA 24	\$65	ZONA 24	\$55
ZONA 25	\$80	ZONA 25	\$45	ZONA 25	\$40	ZONA 25	\$40
ZONA 26	\$85	ZONA 26	\$50	ZONA 26	\$45	ZONA 26	\$45

ZONA 5		ZONA 6		ZONA 7		ZONA 8	
ZONA 1	\$90	ZONA 1	\$35	ZONA 1	\$30	ZONA 1	\$35
ZONA 2	\$55	ZONA 2	\$40	ZONA 2	\$30	ZONA 2	\$30
ZONA 3	\$70	ZONA 3	\$45	ZONA 3	\$40	ZONA 3	\$35
ZONA 4	\$95	ZONA 4	\$70	ZONA 4	\$65	ZONA 4	\$55
ZONA 5	-	ZONA 5	\$55	ZONA 5	\$60	ZONA 5	\$65
ZONA 6	\$55	ZONA 6	\$25	ZONA 6	\$30	ZONA 6	\$35
ZONA 7	\$60	ZONA 7	\$30	ZONA 7	\$25	ZONA 7	\$30
ZONA 8	\$65	ZONA 8	\$35	ZONA 8	\$30	ZONA 8	\$25
ZONA 9	\$70	ZONA 9	\$45	ZONA 9	\$35	ZONA 9	\$30
ZONA 10	\$75	ZONA 10	\$50	ZONA 10	\$45	ZONA 10	\$35
ZONA 11	\$60	ZONA 11	\$30	ZONA 11	\$40	ZONA 11	\$50
ZONA 12	\$60	ZONA 12	\$30	ZONA 12	\$30	ZONA 12	\$40
ZONA 13	\$65	ZONA 13	\$30	ZONA 13	\$30	ZONA 13	\$35
ZONA 14	\$70	ZONA 14	\$35	ZONA 14	\$30	ZONA 14	\$30
ZONA 15	\$75	ZONA 15	\$45	ZONA 15	\$35	ZONA 15	\$35
ZONA 16	\$95	ZONA 16	\$70	ZONA 16	\$65	ZONA 16	\$55
ZONA 17	\$70	ZONA 17	\$35	ZONA 17	\$35	ZONA 17	\$40
ZONA 18	\$80	ZONA 18	\$45	ZONA 18	\$35	ZONA 18	\$45
ZONA 19	570	ZONA 19	\$30	ZONA 19	540	ZONA 19	\$55
ZONA 20	\$200	ZONA 20	\$110	ZONA 20	\$115	ZONA 20	\$140
ZONA 21	\$75	ZONA 21	\$40	ZONA 21	\$35	ZONA 21	\$35
ZONA 22	\$80	ZONA 22	\$50	ZONA 22	\$45	ZONA 22	\$40
ZONA 23	\$80	ZONA 23	\$55	ZONA 23	\$50	ZONA 23	\$40
ZONA 24	\$95	ZONA 24	\$70	ZONA 24	\$65	ZONA 24	\$55
ZONA 25	\$80	ZONA 25	\$45	ZONA 25	\$40	ZONA 25	\$40
ZONA 26	\$85	ZONA 26	\$50	ZONA 26	\$45	ZONA 26	\$45

What about UBER in Playa Del Carmen?

Uber has just started operation in Cancun, Mexico just 45 minutes away. Should come shortly to Playa Del Carmen.

TRAVELLING TIPS FOR PLAYA DEL CARMEN, MEXICO

- It is best to carry a photocopy of your passport, instead of your original passport, when going on tours or walking around leisurely.
- Tourists jay walk on a regular basis and think they have the right of way while crossing a busy street. For your safety, respect regulations when you walk and watch for pedestrians when you drive.
- There are many road bumps throughout Playacar (sleeping policeman) and others that can be found in Playa Del Carmen on 10th Avenue, Juarez, 30th Avenue and a few other streets. Drive slowly to avoid damage to your car.

Safety:

Playa Del Carmen is a very safe place, but just like any country in the world, you must be cautious. Here are the basic rules:

- Try to avoid walking late at night.
 Take a taxi; it's cheap and safe.
- Don't wear expensive jewelry or carry large amounts of cash
- Do not get intoxicated or use drugs in a public area.
- Leave a copy of your itinerary, a photocopy of airline tickets, passport identification page, driver's license, credit cards, traveler's cheques, prescriptions medical history and important business documents at home with a family member or friends in case of emergency.
- Protect your cameras, batteries, and other electronic devices in plastic bags. Often, the sand and humidity can permeate your electronic equipment
- **Don't keep** all your money in one place in case of theft or loss. Use one of the two safes located in two of the bedrooms in Villa Perla.
- Make sure your health insurance covers medical emergencies abroad. If not, consider purchasing travel insurance.
- If you are still out very late at night and around clubs, you will notice women or transsexuals mind your wallet or purses as they will try to snag them away while trying to charm you.
- If you decide to drive in Playa, remember that not all intersections are the same: some are two way stops and other are four way stops and some stops signs are just very hard to see. Drive slowly and always watch for pedestrians, cyclists, mopeds, and motorcycles.
- Going clubbing take a friend: Go out with friends and take your cell phone with you so if you get separated you can contact each other. Have a plan to meet at a certain place and time if you get separated. Bring enough cash to take a taxi home if necessary.
- If you are stopped at a checkpoint on the highway make sure to have all your papers ready, this includes your valid drivers license and rental contract for your car.

SECURITY

Please keep the entrance gates locked and closed, do not leave any valuables in your vehicle. Always lock doors when you are away. Playacar is a gated community and has a neighborhood surveillance program in place. It is safe so enjoy the beautiful neighborhood, golf course and natural surroundings.

Caution with flora and fauna

Please use insecticide to protect yourself from mosquitoes as needed. Our home is treated against termites, ants, spiders, scorpions, bees, and other insects. These insects may still be seen depending on the time of year. Also, avoid touching plants that are unfamiliar to you – some can cause skin irritations.

POOL RULES AT VILLA PERLA

- USE POOL AT YOUR OWN RISK
- RINSE OFF USING EXTERIOR SHOWER BEFORE ENTERING THE POOL
- ALWAYS SUPERVISE YOUR CHILDREN AND REMIND THEM TO USE THE TOILET
- DRINK RESPONSIBLY
- NEVER BRING BREAKABLE GLASS OR DISHES TO POOL AREA
- BE CONSIDERATE OF NEIGHBORS AS THE PROPERTY IS PART OF A RESIDENTIAL AREA NO NOISE AFTER 11 PM
- FOR POOL MAINTENANCE ISSUES, PLEASE CALL OUR PROPERTY MANAGER

USEFUL NUMBER

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EMERGENCY NUMBERS	OTHER HELPFUL NUMBERS	CREDIT CARDS				
51 110 1 01						
Playa del Carmen Area Code: 984	Embassies:	VISA international: 001-800-847-				
Police	USA: (5) 209-91-00	2911				
	Canada: 52 (55) 5724-7900					
Red Cross	Canada consular embassy in Playa	Master Card and American				
	Del Carmen: 52 (984) 803-2411	Express international: 011-800-458-				
Tourist Office	France: (+52) 55 91 71 97 00	2733 or 001-305-272-3027				
Fire Station	Germany: (+52) (55) 52 83 22 00					
The Station	Italy: (+52) 55 5596 3655	Western Union: 800-777-7777				
Airport	Spain: (+52) 55 52 82 29 82					
	Australia (5) 531-5225					
Dial 911 for emergency	New Zealand 5) 281-5306					
assistance	United Kingdom (5) 207-2089					

Emergencies The 24-hour Tourist Help Line in Mexico City is tel. (800) 906-9200 (5) 250-0151.

A tourist legal assistance office (Procuraduria del Turista) is located in Mexico City tel. (5) 625-8153, and (5) 625-8154. They offer 24-hour service, and there is always an English-speaking person available.